

## **Discrimination is Against The Law**

Orchid Health complies with applicable Federal Civil Rights laws and does not discriminate on the basis of race, color, national origin, age, sexual identity, disability or sex.

Orchid Health does not exclude people or treat them differently because of race, color, national origin, age, disability, sexual identity, or sex.

Orchid Health provides free aids and services to people with disabilities to communicate with us; such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages

If you believe that Orchid Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, sexual identity, age, disability or sex, you can file a grievance with:

- Compliance Manager  
4555 N. Williams Ave, Portland, OR 97217  
541-234-3255 X 406  
[www.orchidhealth.org](http://www.orchidhealth.org)  
FAX: 541-782-5823  
[clairecieri@orchidhealth.org](mailto:clairecieri@orchidhealth.org)

You can file a grievance in person or by mail, fax, or email.

If you need help filing a grievance, the Compliance Manager is here to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW Room 509F  
HHH Building  
Washington, D.C. 20201  
1-800-368-1019. 800-537-7697 (TDD)

Complaint Forms are available at : <http://www.hhs.gov/ocr/office/file/index.html>